# **Maestro Consulting Services**

For Health Systems, ACOs, CINs, Partnerships & Associations



# CLINICAL INTEGRATION & POPULATION HEALTH



Challenge: Advanced CINs & ACOs require more sophisticated strategy, infrastructure, tools & processes for management of risk

Services: Readiness & Maturity
Assessment, Care Management
Platform Strategy, Affiliated Physician
Planning, Medical Services
Organization Planning, Value Based
Care Incentive & Penalty
Measurement, Population
Stratification & Patient Activation

## CONSOLIDATION & PARTNERSHIP



Challenge: Partnerships, mergers & acquisitions are accelerating. The cost to build the IT & analytics competencies & infrastructure needed to manage the health of populations & the associated risk is prohibitive for most organizations, economies of scale will be necessary

Services: Due Diligence, Benefits
Documentation, Alternative Scenario
Evaluation, Capital & Operating Cost
Analysis, Post-integration/Partnership
Planning, Business Agreements, Proof
of Concept Projects

## STRATEGY & BUSINESS PLANS



Challenge: No longer one-size-fits-all, strategy depends on market progress toward clinical integration, new care & reimbursement models, & health system growth plans

Services: Comprehensive Strategies or Business Plans for Population
Health Management & Care
Management Platforms; Business
Intelligence & Analytics;
Transformational Processes for Key
Populations or Technologies, Go-ToMarket for Innovation; Proof of
Concept Initiatives, etc.

### ORGANIZATION DESIGN



Challenge: Unsure of existing competencies & capabilities in Quality/Performance Improvement, Health Informatics, Business Intelligence/Analytics, Information Technology & Population Health Management Services

Services: Rapid Current State
Evaluation, Gap Identification,
Benchmarking, Design of New
Operating Models, Shared Services,
Organization Structure &
Roles/Responsibilities

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### GOVERNANCE DESIGN



Challenge: Prioritization & rationalization of strategic data, information technology, transformation & innovation initiatives requires balancing return on investment, accountability & risks

Services: Governance & PMO
Structure Assessment, Dem&
Rationalization, Governance of IT,
Data, Partnerships, Clinical
Performance Improvement & ePMO
Design

# BUSINESS INTELLIGENCE & ANALYTICS MAKING



Challenge: Insight driven decision making requires trust in data integrity, sound data management & reporting processes, & new approaches for clinical, financial, business & information technology leaders to work together

Services: Data Accuracy & Quality
Assessment, New Operating Models
For Integrated Analytics, Proof of
Concept Projects, Education, Road
Map for Data-driven Decision
Making

#### **INTERIM LEADERSHIP**



Challenge: Turnover of key executives can be unexpected or planned. A seasoned leader with specific objectives & a 90+ Day Plan can make the transition to permanent more productive

Services: Interim CIOs, CMIOs,
Quality Officers, PHM Leaders, etc.
We provide Rapid Assessments prior
to launch of interim programs enable
goal setting. Partnership with major
search firms provides expertise
throughout the search process

#### SYSTEM SELECTION



Challenge: The "state-of-the-vendor marketplace" is dynamic & changing rapidly. New requirements to support the extended enterprise & value based care complicate selection of enterprise & niche vendors

Services: Vendor Marketplace Education, Use Case Development, Requirements Definition, Vendor Contracting, Proof of Concept Projects, ROI & Value Planning, Implementation Planning