

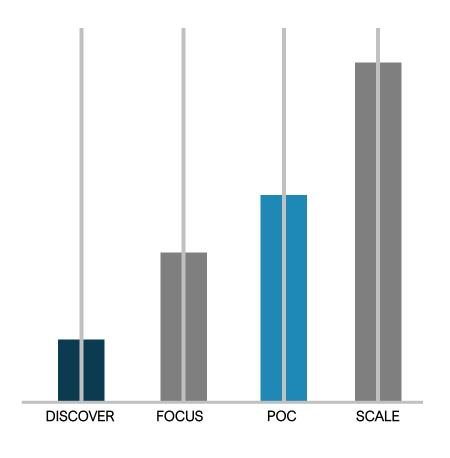
# MAESTRO STRATEGIES

# Commercialization & Go-to-Market Strategy

**Statement of Qualifications** 

### **How Do We Assist Our Clients?**





### **DISCOVER**

Complete Rapid Fact Finding to examine pertinent healthcare trends, the competitive landscape; unpack the business model; understand the current offering & distinct competencies, gaps, challenges, & opportunities

### **FOCUS**

Prioritize & Design the Value Story based on the product category, total available market, product management maturity and specific use cases & differentiation

### PROOF OF CONCEPT

**Integrate** customer feedback & lessons learned through demonstration of new strategies.

### **SCALE**

Develop roadmap & business plan

## **How Do We Assist Our Clients?**



**Discover** 

**Getting Started** 

#### **Review Healthcare Trends & Priorities**

- What are the pertinent trends impacting the healthcare industry? Economic, political, demographic, legal, regulatory, consumer, technology, reimbursement, etc.
- What themes are important for your offering?
  Virtual care, analytics, interoperability, security, etc.
- What specific patterns are expected to emerge in the next 24 months that may impact the company? Geographic, customer specific, pandemic-driven, etc.

#### **Explore Customer Decision-Making Journey**

- Why Change?
  Problems/Opportunities, Awareness, Readiness,
  Strategic Impact, Cost of Doing Nothing
- Why Now?
  Benefits, Risks, Market Implications, Customer
  Segments, Urgency of the Change, Prioritization
- What Level of Desired Change?
  Incremental/Automation, Transformational, Innovation
- What Challenges?Risks, Costs, Culture, Myths, Bandwidth
- What Outcomes & Measures?

#### **Examine Competitive Landscape**

- What are the primary product categories?
  Stages & Maturity, Analyst Views, Level of Consolidation
- Who are the competitors?
  Revenues, size, offerings, strategies
- What is the market size?
  Current & future projections, CAGR, total accessible market, potential customer sectors
- What is the market timing? Speed & readiness

#### **Unpack the Business Model & Product Offering**

- What is the current state v. desired future state?
- Value Proposition Problem to be Solved
- Customer Segments, Channels, Experiences
- Key Activities Discovery, Sales, Deployment, Customer Success, Services, etc.
- Key partners Sales, Delivery, Technology
- Revenue streams & pricing models
- Primary resources & cost structures
- Product roadmap & demo

Generate Initial Insights & Develop Customized GTM Plan

# **Select Client Experience**



- People Analytics Healthcare Vertical Assessment Evaluated US healthcare market opportunity & competitive marketplace for Canadian, multi-industry people analytics firm
- Virtual-first Commercialization Strategy Developed strategy for healthcare management services company to develop a virtual-first commercialization strategy for tools & services
- Hospital at Home Investigated hospital@home strategy for customer relationship management firm
- Provider-Led Population Health Management Go-To-Market Strategy Worked with multiple solution companies including a payer-focused analytics vendor & venture-backed care management platform to design & launch go-to-market strategies & plans for the purpose of growing market share in new & evolving reimbursement environment
- GPO Analytics Strategy Researched member interest, market specific strategies & opportunities to develop data lake & data sharing opportunities among members of GPO & alliance
- Market Penetration Strategy Developed a US Market Penetration Strategy for multiple companies in Europe, Canada & Israel. Introduced US representations to potential channel partners & identified product changes needed such as naming conventions to make viable offering for US hospitals
- Vertical Market Development & Penetration Strategy Led the Market Penetration Strategy for the creation of the first vertical market of a \$1 Billion Bar Code & Auto-ID Company. Provided Interim Business Development Services & introduced client to industry Thought Leaders & potential market channels
- Integration/Interoperability Strategy Assessed integration tools & developed plan to migrate to interoperability tools & health information exchange tools for multiple vendors including identification of technology & professional service partners
- Business Intelligence & Analytics Conducted research to examine analytics capabilities of over 200 healthcare firms with presence in the industry
- Payer Care Management Platform Value Strategy Developed Value Management Strategy & ROI model. Helped leadership understand convergence of payer-provider models & design strategies for this emerging market
- Care Management, Data & Information Technology Infrastructure Strategy Worked with high performing network development company & their employer clients to design business strategy, explore vendor options & deploy interoperability, care management & member engagement

# **Select Client Experience**



- Histology Information Technology Market Strategy & Business Planning Developed high level Business Plan, Market Sizing & Market Penetration strategy for new information technology product offering within established histology clinical modality company
- Certification Organization Business Planning Led development of Business Plan for the Certification Commission for Health Information Technology (CCHIT). The federal government contracted with CCHIT to create a certification process for electronic medical records & connectivity between healthcare providers. Defined specific business & technical requirements for EHR certification in connection with the HITECH Act of the Accountable Care Act
- Market Viability Analysis Evaluated product & organizational readiness to launch pilot application for post-discharge monitoring to reduce readmissions.
  Evaluated competitors, gaps in minimum to market requirements, & product launch readiness.
- Market Entry Strategy Created a market entry & rollout strategy for a \$60 million dollar Canadian healthcare services firm entering the American marketplace
- Healthcare Market Entry Strategy Designed a healthcare market entry strategy for the world's fourth largest integration services firm
- Compliance Assessments Conducted multiple assessments & education programs for organizations new to healthcare to understand a variety of federal regulatory programs including ICD-10, Meaningful Use, Stark, HIPAA, HIE, MACRA, MIPS, Value Based Payment, etc.
- Configuration Management Designed configuration management processes for the research & development division of a healthcare information systems vendor
- Market Research Conducted market research including high level trends, market sizing & purchasing practices for a number of HIT vendors & professional service firms
- Think Tanks & Focus Groups Facilitated Thought Leader conversations around key market trends, product/service design & business development issues for multiple suppliers. Participants often include healthcare CEOs, CIOs, & other C-Suite Executives

# **Select Client Experience**



- Metrics & KPI Development For a national senior services company developed key performance measures associated with value-based care & the triple aim
- Implementation Reengineering Developed Transformation Strategy for Implementation Services of niche access management solutions firm. Focused on improved time to value, standardization of processes, & creation of a stratified implementation model
- HIT Turnaround Completed the turnaround of the hospital division of a large healthcare information services company
- Strategic Sales Implemented strategic selling models in two information technology companies
- Venture Capital Due Diligence Worked with a number of venture capital firms to perform due diligence & research on early-stage ventures
- Startup Strategic Programming Developed marketing plans & break through strategies for healthcare industry start-ups in the areas of supply chain management, capital budgeting, imaging, decision support, & practice management
- IT Advisory Services Provided information technology advisory services to a health system turnaround firm
- Artificial Intelligence Product Launch Led Strategic Planning, Market Development Planning & Product Management Strategy design for a Mammography Al start-up product. Identified channel partners, demonstration sites & other business development opportunities
- HIT Vendor Strategic Plan Created a Strategic Plan for a healthcare information technology vendor that capitalized on pay for performance strengths & market opportunities
- Breakthrough Growth Strategies Developed breakthrough growth strategies, & sales models for a \$50 million dollar healthcare information outsourcing vendor
- HIT Strategy & CIS Vendor RFP Developed HIT strategy & request for proposal for one of the US's largest hospital alliances & group purchasing organizations
- ROI Analysis & Value Realization Strategy Evaluated return on investment of a number of applications & services for multiple HIT vendors in hospital, physician practice & payer market spaces. Built ROI sales models to support business development & sales teams. Aligned key metrics with value based payment measures